

OUR ENVIRONMENT

Achievements for financial year 2024/25



Non-recyclable waste down by **262 tonnes**, equivalent to a **6.5kg** reduction per household - ranked **9th out of 197** local authorities

Scored **44% (up 16%)** in Climate Emergency UK's climate score assessment - ranked in the **top quartile** of district and city councils

385,000kWh generated by our solar panels

Recycling rate at **57.9%**, ranked **11th out of 197** local authorities nationally

A **£33.5M** funding package was signed for the **Cullompton Relief Road** in February 2025, with works due to start in 2026 and be completed in 2028



181 large trees planted (each large tree is equivalent to 10 saplings)



Shortlisted for the Local Government Chronicle's Environment Services Award

Equivalent of **88 tonnes** of CO2 saved by solar panels on council-owned properties

Final business case submitted to Government for improvements to **J28 of M5**

74.8% of residents were fairly or very satisfied with the Council's waste collection service



6 new electric car rapid charger points installed, bringing a total of **22** charging points, used **5,230** times

OUR COMMUNITY

Achievements for financial year 2024/25



14,339 people subscribed to receive news bulletins, and **1,247** new social media followers



187 events supported in town centres

Resident satisfaction rate up to **52%** - an increase of **11%**, and residents who feel well informed about the Council up to **60%** - an increase of **15%**

HM Land Registry awarded our Land Charges team with a certificate for its **excellent standards in maintaining data quality**

8,886 visits to our Let's Talk community hub, with **948** contributions

Rebranded to **Active Mid Devon** in March 2025 - now with its **highest ever** membership numbers

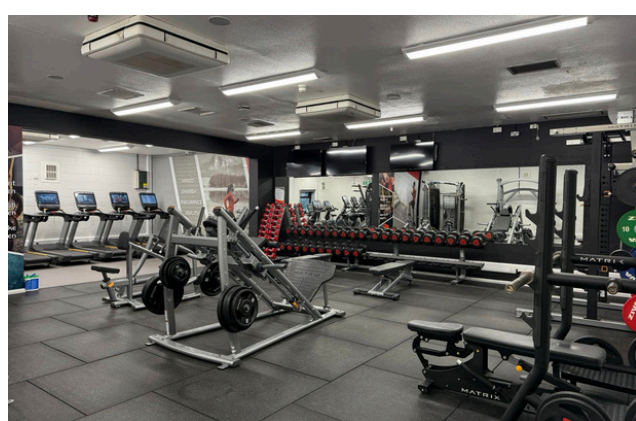
2 fully accessible, **Changing Place Toilets installed** at Active Tiverton and Active Cullompton



More than **£140,000** invested in a refit of Active Cullompton's gym and fitness studio



2,400 children enrolled on swimming lessons, and **4,976** leisure classes held



The leisure service has reduced its operating cost by **£543,000**



OUR HOMES

Achievements for financial year 2024/25



1,082 planning applications determined

100% of householder planning applications determined within agreed timescales

99.1% of housing complaints from tenants responded to on time

109 tenant engagement events held



70% overall tenant satisfaction rate

Supported **every person (771)** who came to us experiencing homelessness

99% of routine repairs completed on time, with **7,968** total repairs completed

183 disabled aids and adaptations completed



29 new homes added to our housing stock, including **8** that are net-zero



Supported the delivery of **57** affordable homes

97.5% housing occupancy rate of council homes

Our zero operational carbon homes won **5** awards

OUR ECONOMY

Achievements for financial year 2024/25



Visit Mid Devon welcomed
14 new business members



Mid Devon's first Walking
Festival hosted **33** walks
across the district

Footfall increased in our 3
largest market towns by
561,000 between April -
October 2024

Treasure trails set up in our
towns, with **877** visitors so
far

£1,318,995 secured to
support economic projects,
such as the delivery of the
Tiverton Work Hub



342 businesses given non-
financial support



£254,473 of Household
Support Fund was
allocated, helping **869**
households

Project delivery of more
than **£1.2M** under the
Shared Prosperity
Programme

£1.2M in S106 income
(developer contributions
toward local infrastructure)
received

97.6% of Council Tax
collected - ranked in the **top
third** of authorities



99.8% of Business Rates
collected - ranked **2nd out
of 302** authorities