

# Citizen's Panel Feedback Note

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## Quality Life in Older Life

When we asked members of the Citizen's Panel what they felt was important for maintaining quality of life in later years, they said:

- Having good relationships with family, friends and neighbours
- Maintaining good health and mobility
- Living in a home you like, in a pleasant and safe neighbourhood
- Maintaining independence and control over one's life
- Having enough money to meet your needs, enjoy life and participate in society
- Having a positive outlook on life
- Engaging in hobbies and leisure activities
- Being involved with and contributing to society / the community

Even though there is a limit to what Mid Devon District Council can do to affect many of these issues, it can do its bit. We will be developing an older people's strategy to guide how we provide our own services and presenting this to the new Council, and working with our partners to provide services that make a difference to the lives of older people.

## Health Watch

We asked:

For your feedback about NHS dental services in your local area.

You said:

The majority of you had received an excellent or good service (94%), however where the service was not good, feedback centred around treatment not being provided early enough and a lack of staff continuity. Of those who had not been to an NHS dentist within the year, the main reasons were:

- you go to a private dentist
- you find it difficult to find an NHS dentist
- you feel there is no need to visit the dentist because you wear dentures.

We did:

Our findings from this survey and additional evidence that we hold in respect of people's experiences of dental services in Devon, will be presented in the form of a report and recommendations to NHS England, Healthwatch England, and local health commissioners. The report will be made available on our website in due course at [www.healthwatchdevon.co.uk](http://www.healthwatchdevon.co.uk)