

**Planning Service Performance Standard July – September 2014**

<b>Service Standards</b>	<b>Target</b>	<b>Achievement</b>
Percentage of Decisions issued within 3 days of Officer recommendation	95%	98%
Major applications determined within 13 weeks	60%	75%
Minor applications determined within 8 weeks	65%	71%
Other applications determined within 8 weeks	80%	77%
Householder applications determined in 8 weeks	80%	82%
Listed Building and Conservation Area Consents determined within 8 weeks	80%	66%
Major applications determined within 13 weeks (over last 2 years)	More than 40%	53%
Major applications overturned at appeal (over last 2 years)	Less than 20%	60%
Determine all applications within 26 weeks (per annum – Government Guarantee)	100%	95%
Enforcement Site Visits undertaken within 15 days of complaint receipt	87%	100%
Building Regulation Full Plan applications determined in 2 months	95%	92%
Building Regulation Applications examined within 3 weeks	95%	99%
Delegated decisions	90%	95%
Applications over 13 weeks old without a decision	<45	30