

**Planning Service Performance Standard 1<sup>st</sup> July – 30 September 2015**

<b>Service Standards</b>	<b>Target</b>	<b>Achievement</b>
Percentage of Decisions issued within 3 days of Officer recommendation	95%	97%
Major applications determined within 13 weeks	60%	50%
Minor applications determined within 8 weeks	65%	73%
Other applications determined within 8 weeks	80%	85%
Householder applications determined in 8 weeks	80%	97%
Listed Building and Conservation Area Consents determined within 8 weeks	80%	67%
Major applications determined within 13 weeks (over last 2 years)	More than 40%	58%
Major applications overturned at appeal (over last 2 years)	Less than 20%	4%
Determine all applications within 26 weeks (per annum – Government Guarantee)	100%	96%
Enforcement Site Visits undertaken within 15 days of complaint receipt	87%	94%
Building Regulation Full Plan applications determined in 2 months	95%	98%
Building Regulation Applications examined within 3 weeks	95%	70%
Delegated decisions	90%	93%
Applications over 13 weeks old without a decision	Less than 45	26