

## Scams & Online Safety Action Plan 2015-16

Project title	Action (including geographic coverage)	Activities and Outputs	Delivery dates
<b>Promote Scams awareness</b>	<ol style="list-style-type: none"> <li>1. Arrange events at suitable venues.</li> <li>2. Promote Action Fraud</li> <li>3. Promote 'call blocker' system and other preventative measures.</li> </ol>	<p>Number of events attended and number of persons attending.</p> <p>As above plus number press releases etc</p> <p>Number of systems promoted</p>	
<b>Progress to date</b>			
<ul style="list-style-type: none"> <li>• Two events planned for Mid Devon Police week of action in June – working with Trading Standards</li> <li>• Events planned for Scams Awareness Month – joint work between CSP, Trading Standards and Police – July 2015 and linking with the Think Jessica campaign.</li> <li>• Pop up shop in Tiverton used to promote scams during July and August 2015</li> <li>• DSFRS linking with Trading Standards to see how they can work together re: vulnerable people who are likely to be targeted for scams</li> </ul>			
<ul style="list-style-type: none"> <li>• Action Fraud messages being posted on CSP Facebook page highlighting the following scams – Rugby World cup tickets; buyer protection fraud; doorstep traders; PayPal scams; flight scams; Royal Mail emails; Apple Pay; online loans fraud; ransomware; council tax banding; pets for sale and Freecycle. These messages were seen by 740 people.</li> </ul>			
<ul style="list-style-type: none"> <li>• Call blocker devices promoted during Scams Awareness Month in July 2015 and in pop up shop August 2015 – 26 sold during this period.</li> </ul>			

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<b>INFORM</b> <b>Continue with the group to support practitioners, parents and young people</b>	Promote through schools	1. Number of schools involved.  2. Number of children advised through schools.	March 31 <sup>st</sup> 2016
<b>Progress to date</b>			
<ul style="list-style-type: none"> <li>• PCSOs continue to encourage primary schools to sign up to INFORM</li> <li>• CEOP training sessions for practitioners working with young people held in Tiverton on 29 Sept 2015 – 60 practitioners attended. Another session to be held in Cullompton on 24 November – 34 practitioners booked to attend</li> </ul>			
<ul style="list-style-type: none"> <li>• Online survey for students produced by INFORM group</li> <li>• Promotional roller banners produced July 2015</li> <li>• Credit cards for students/parents/professionals to be produced by INFORM group including CEOP information and logo</li> </ul>			