

Planning Service Performance Standard 1 January 2016 to 31 March 2016

Service Standards	Target	Achievement
Percentage of Decisions issued within 3 days of Officer recommendation	95%	96%
Major applications determined within 13 weeks	60%	33%
Minor applications determined within 8 weeks	65%	64%
Other applications determined within 8 weeks	80%	89%
Householder applications determined in 8 weeks	80%	88%
Listed Building and Conservation Area Consents determined within 8 weeks	80%	70%
Major applications determined within 13 weeks (over last 2 years)	More than 40%	53%
Major applications overturned at appeal (over last 2 years)	Less than 20%	10%
Determine all applications within 26 weeks (per annum – Government Guarantee)	100%	99%
Enforcement Site Visits undertaken within 15 days of complaint receipt	87%	91%
Building Regulation Full Plan applications determined in 2 months	95%	87%
Building Regulation Applications examined within 3 weeks	95%	67%
Delegated decisions	90%	94%
Applications over 13 weeks old without a decision	Less than 45	40