

Planning Service Performance Standard October – December 2016

Service Standards	Target	Achieved	Agreed EOT
Percentage of Decisions issued within 3 days of Officer recommendation	95%	97%	
Major applications determined within 13 weeks	60%	50%	100%
Minor applications determined within 8 weeks	65%	61%	79%
Other applications determined within 8 weeks	80%	69%	73%
Householder applications determined in 8 weeks	80%	86%	93%
Listed Building and Conservation Area Consents determined within 8 weeks	80%	89%	
Major applications determined within 13 weeks (over last 2 years)	More than 50%	43%	82%
Minor applications determined within 8 weeks (over last 2 years)	65%	67%	75%
Major applications overturned at appeal (over last 2 years)	Less than 20%	5%	
Determine all applications within 26 weeks (per annum – Government Guarantee)	100%	99%	100%
Enforcement Site Visits undertaken within 15 days of complaint receipt	87%	89%	
Building Regulation Full Plan applications determined in 2 months	95%	88%	
Building Regulation Applications examined within 3 weeks	95%	83%	
Delegated decisions	90%	92%	
Applications over 13 weeks old without a decision	Less than 45	33	