



# LEAP – Local Energy Assistance Project

## Introduction to the referrals process



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We are launching a new fuel poverty scheme for CosyDevon and partners – all funded by a grant from the **Warm Home Discount Scheme**

## What does the scheme involve?

Referral from you of vulnerable local residents who are in (or at risk of falling into) fuel poverty

Home visit by a member of our Local Energy Advice Team – full home assessment & simple energy efficiency measures installed

Onward referral into a detailed income maximisation / debt alleviation Service

Referral on for further energy efficiency installations, and back to local services on related vulnerabilities (eg HHSRS)



The scheme is due to launch gently in early December, and then run through until the end of May 2017. If it goes well, then it will be extended for up to four more years.

## How much can we deliver with the funding between now and next May?

Referrals from you into the scheme  
– between 600 and 750 households – **that's 25-35 per week**

LEAP Home visits (assuming some don't agree)  
– between 360 and 450 households

Onward referral into an Income Maximisation Service  
– between 140 and 180 households

Referral back into local services to deal with related vulnerabilities  
– between 90 and 110 households

# We have made the eligibility requirements as broad as possible so that we can reach a wide variety of people through your networks...

## INCOME CRITERIA

- > Income Support
- > Income-related Jobseeker's Allowance
- > Income-related Employment & Support Allowance
- > Pension Credit
- > Child Tax Credit
- > Working Tax Credit with an income below £16,190
- > Universal Credit with an income below £16,190
- > Income below £16,190

## VULNERABILITY CRITERIA

- > Carers in receipt of carers allowance
- > Housing Benefit
- > Council Tax Reduction
- > Disability benefit e.g. Disability Living Allowance, Personal Independence Payment, Attendance Allowance, Industrial Injuries Disablement Benefit
- > Contribution-based ESA or JSA
- > Other vulnerability\*

## PHYSICAL HEALTH CRITERIA

- > Cardiovascular condition (incl. coronary heart disease, stroke, hypertension, transient ischemic attack)
- > Respiratory condition (COPD, childhood asthma)
- > Neurological condition (incl. dementia, Parkinson's disease, multiple sclerosis, epilepsy)
- > Musculoskeletal conditions (incl. osteoarthritis, rheumatoid arthritis etc)
- > Blood conditions (incl. Sickle cell disease, thalassemia)
- > Cancer
- > Physical or sensory disability
- > Other illness exacerbated by cold (confirmed by GP)

## MENTAL HEALTH CRITERIA, such as:

- > Schizophrenia
- > Bipolar disorder
- > Serious depression (receiving regular treatment)

\*Also eligible: victim of domestic violence, recent separation, recent bereavement, maternity, child under 5, large families

**Households can qualify with any one of the criteria from this table. They may have to provide evidence that they are eligible, but we will discuss that with them on phone.**

The support to each household is deep to help lift them permanently from fuel poverty and deal with their problems

## During the Home Visit

### Energy Efficiency and Behaviour

- Training on heating controls. **Refer back to us if heating controller inadequate**
- Identify possible ECO measures (loft, cavity, boiler). **Refer back to us**
- Install simple energy efficiency measures
- Energy efficiency advice
- Energy Supplier Switching

### Income Maximisation

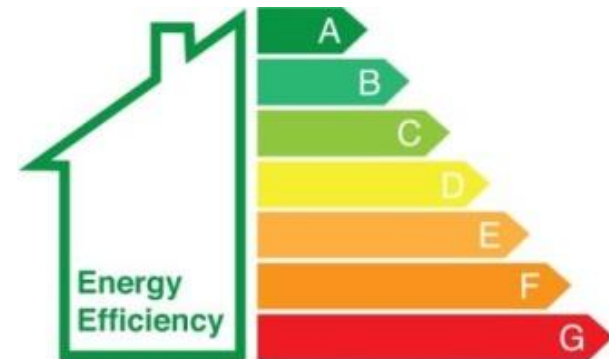
- Initial check on need/interest. **Refer back to us**

### Vulnerability

- Identify obvious hazards. **Refer back to us**
- Priority care from supplier/DNO. **Refer back to us**
- Other vulnerability/health. **Refer back to us**

### Simple Energy Efficiency Measures

- Radiator panels
- LED lightbulbs
- Draughtproofing
  - letterbox brushes
  - door brushes
  - sealing strips
- Cylinder jacket
- Pipe lagging
- Shower aerators



The service doesn't end when the home visit ends  
– we have arranged several onward referrals into other services

### During the Home Visit

#### Energy Efficiency and Behaviour

- Training on heating controls. **Refer back to us if heating controller inadequate**
- Identify possible ECO measures (loft, cavity, boiler). **Refer back to us**
- Simple measures
- Energy efficiency advice
- Energy Supplier Switching

#### Income Maximisation

- Initial check on need/interest. **Refer back to us**

#### Vulnerability

- Identify obvious hazards. **Refer back to us**
- Priority care from supplier/DNO. **Refer back to us**
- Other vulnerability/health. **Refer back to us**

### By Referral

Heating Controls (Installer)

ECO Measures (ECO Installer)

Income/Benefits (IncomeMax)

HHSRS (Council)

Health Problems (GP/Hospital)

Priority Care (DNO/Energy supplier)

Other (local charities)

## Referring is really easy...

- We just want you to spot people during your normal daily work that you think might be eligible
  - Where you are working face-to-face (ie in a home visit situation), we will provide you with a reminder card to leave with the householder
  - All we want you to do is to fill in this simple referral form and send it to us (scanned or on a spreadsheet or our webform)
  - We will do the rest
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- **We will also be approaching previous CosyDevon applicants directly, especially those from the Central Heating Fund scheme**



Across Devon, we are looking for around 25-30 referrals a week (on average) between now and the end of May.



## Please contact:

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