

Surgeries at Council Offices, Market Street

MDDC Staff—Mondays 1000-1400 hours:

| | | |
|------------------|-----------------|-------------------|
| April 10 & 24 | May 8 & 22 | June 5 & 19 |
| July 3 , 17 & 31 | August 14 | September 11 & 25 |
| October 9 & 23 | November 6 & 20 | December 4 & 18 |

Continuing services at Council Offices, Market Street

Crediton Town Council— Monday-Friday 1000-1400 hours

CHAT— Tuesdays 1400-1630 & Fridays 0900-1230 hours

Citizens Advice — Monday, Wednesday & Thursday 1000-1500 hours

Community Transport—Monday-Friday 0900-1630 hours

Plough & Share Credit Union—Fridays 1330-1500 hours

Mid Devon District Council
Phoenix House
Phoenix Lane
Tiverton EX16 6PP

Phone: 01884 255255
Email: customerfirst@middevon.gov.uk
Website: www.middevon.gov.uk



Contacting Mid Devon District Council (Crediton Area)

To make a payment



You can pay your house or garage rent, council tax, business rates and invoices by a method which suits you best.

You can set up a direct debit online or over the telephone, you can make a payment on line at www.middevon.gov.uk, or by telephone on 01884 233000. You can pay by card or cash at your local Post Office.

Payments for a garden waste permit can be made online, or you can telephone Customer Services on 01884 255255 who can help with enquiries for any payments.*

For information



For help or information about any of our services you can go online at www.middevon.gov.uk



Telephone Customer Services on 01884 255255 from 0830-1700 Mon-Thurs, 0830-1630 on Friday, or email customer.first@middevon.gov.uk for help with:

- * Council Tax, business rates or any other invoice you have received from the Council
- * Housing Benefit applications and enquiries
- * Local welfare assistance applications and enquiries

*see \How to Make Payments leaflet

- * Housing Tenancy, repairs and Housing Options advice
- * Waste, recycling, trade waste, clinical waste and requesting a bulky waste collection. This includes buying a new garden waste permit or requesting additional recycling boxes (which will be delivered to you). Information on disruption to the waste service is published online daily
- * Caddy liners and garden waste sacks can be purchased at:
 - * Lords Meadow Leisure Centre—garden sacks & 5ltr & 30 ltr caddy sacks
 - * Crediton High Street Savers,—garden sacks & 30 ltr caddy sacks
 - * Sandford Community Stores—garden sacks & 30 ltr caddy sacks
- * Election enquiries (copies of the Register of Electors are held by the Town Council and your Local Parish Council)
- * All other Services such as Licensing, Environmental Health, Parks and Open Spaces, Private Sector Housing, Markets, Dog Wardens, Parking, Community Safety



A public access PC will be available in the Council Offices at Market Street when the office is open to the public and can be used free of charge to complete online applications, make payments or contact us

Customer Services staff will be in the Council Offices in Market Street once a fortnight on a Monday from 1000-1400 to assist with enquiries. **They will not be able to take payments** but can give advice, log enquiries for all of our services and copy supporting documents.