

**Planning Service Performance Standard January 2017 to March 2017**

<b>Service Standards</b>	<b>Target</b>	<b>Achieved</b>	<b>Agreed EOT</b>
Percentage of Decisions issued within 3 days of Officer recommendation	95%	99%	
Major applications determined within 13 weeks	60%	57%	100%
Minor applications determined within 8 weeks	65%	65%	82%
Other applications determined within 8 weeks (all development types)	80%	88%	90%
Householder applications determined in 8 weeks	80%	97%	98%
Listed Building and Conservation Area Consents determined within 8 weeks	80%	79%	81%
Major applications determined within 13 weeks (over last 2 years)	More than 50%	39%	82%
Minor applications determined within 8 weeks (over last 2 years)	65%	67%	77%
Major applications overturned at appeal (over last 2 years)	Less than 20%	11%	
Determine all applications within 26 weeks (per annum – Government Guarantee)	100%	99%	100%
Enforcement Site Visits undertaken within 15 days of complaint receipt	87%	96%	
Building Regulation Full Plan applications determined in 2 months	95%	98%	
Building Regulation Applications examined within 3 weeks	95%	100%	
Delegated decisions	90%	95%	
Applications over 13 weeks old without a decision	Less than 45	29	