

**Planning Service Performance Standard April 2017 to June 2017**

<b>Service Standards</b>	<b>Target</b>	<b>Achieved</b>	<b>Agreed EOT</b>
Percentage of Decisions issued within 3 days of Officer recommendation	95%	94%	N/A
Major applications determined within 13 weeks	60%	38%	75%
Minor applications determined within 8 weeks	65%	64%	82%
Other applications determined within 8 weeks (all development types)	80%	89%	91%
Householder applications determined in 8 weeks	80%	92%	94%
Listed Building determined within 8 weeks	80%	81%	81%
Major applications determined within 13 weeks (over last 2 years)	More than 60%	36%	47%
Non major applications determined within 8 weeks (over last 2 years)	65%	67%	79%
Major applications overturned at appeal (over last 2 years)	Less than 10%	4%	N/A
Non major applications overturned at appeal (over last 2 years)	Less than 10%	0%	N/A
Determine all applications within 26 weeks (per annum – Government Guarantee)	100%	99%	N/A
Enforcement site visits undertaken within 15 days of complaint receipt	87%	88%	N/A
Building Regulation full plan applications determined in 2 months	95%	84%	N/A
Building Regulation applications examined within 3 weeks	95%	96%	N/A
Delegated decisions	90%	95%	N/A

Applications over 13 weeks old without a decision	Less than 45	41	N/A
Speed of major Development (July 2015- June 2017) <b>24 months to end of June 2016</b>	60%	60%	89%
Quality of major Development (April 2015 to March 2017) <b>24 months to end of June 2016</b>	Less than 10%	5%	N/A
Speed of non-major Development (October 2015 – September 2017) <b>24 months to end of June 2016</b>	70%	78%	94%
Quality of non-major development (April 2015-March 2017) <b>24 months to end of June 2016</b>	Less than 10%	1%	N/A