

Planning Service Performance Standard July 2017 to Sept 2017

	Service Standards	Target	Achieved	With Agreed EOT
1.	Percentage of Decisions issued within 3 days of Officer recommendation	95%	96%	N/A
2.	Major applications determined within 13 weeks	60%	38%	75%
3.	Non major applications determined within 8 weeks	65%	67%	96%
4.	Other applications determined within 8 weeks (all development types)	80%	89%	91%
5.	Householder applications determined in 8 weeks	80%	92%	94%
6.	Listed Building consents determined within 8 weeks	80%	81%	81%
7.	Major applications determined within 13 weeks (over last 2 years) (P151A)	More than 60%	36%	83%
8.	Non major applications determined within 8 weeks (over last 2 years) (P153A)	70%	67%	79%
9.	Major applications overturned at appeal (over last 2 years) (P152A)	Less than 10%	3.5%	N/A
10.	Non major applications overturned at appeal (over last 2 years) (P154)	Less than 10%	0.2%	N/A
11.	Determine all applications within 26 weeks (per annum – Government Guarantee)	100%	99%	N/A
12.	Enforcement site visits undertaken within 15 days of complaint receipt	87%	99%	N/A
13.	Building Regulation full plan applications determined in 2 months	95%	TBA	N/A
14.	Building Regulation applications examined within 3 weeks	95%	TBA	N/A
15.	Delegated decisions	90%	95%	N/A

16.	Applications over 13 weeks old without a decision	Less than 45	42	N/A
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