

Planning Service Performance Standard October to December 2017

Service Standards	Target	Achieved	With Agreed EOT
Percentage of Decisions issued within 3 days of Officer recommendation	95%	90%	N/A
Major applications determined within 13 weeks	60%	57%	86%
Minor applications determined within 8 weeks	65%	49%	76%
Other applications determined within 8 weeks (all development types)	80%	84%	91%
Householder applications determined in 8 weeks	80%	88%	93%
Listed Building determined within 8 weeks	80%	77%	90%
Major applications determined within 13 weeks (over last 2 years)	>60%	47%	83%
Non major applications determined within 8 weeks (over last 2 years)	65%	66%	78%
Major applications overturned at appeal (over last 2 years)	<10%	4%	N/A
Non major applications overturned at appeal (over last 2 years)	<10%	0.2%	N/A
Determine all applications within 26 weeks (per annum – Government Guarantee)	100%	100%	N/A
Enforcement site visits undertaken within 15 days of complaint receipt	87%	94%	N/A
Building Regulation full plan applications determined in 2 months	95%	98%	N/A
Building Regulation applications examined within 3 weeks	95%	96%	N/A
Delegated decisions	90%	90%	N/A

Applications over 13 weeks old without a decision	< 45	43	N/A
Speed of major Development 24 months to end of December 2017 (Next submission July 2016 - June 2018)	60%	47%	83%
Quality of major Development 24 months to end of December 2017 (Next submission April 2016 - March 2018)	<10%	4%	N/A
Speed of non-major Development 24 months to end of December 2017 (Next submission October 2016 – September 2018)	70%	66%	78%
Quality of non-major development 24 months to end of December 2017 (Next submission April 2016-March 2018)	<10%	0.2%	N/A