

Planning Service Performance Standards 1st July 2018 – 30th September 2018

Service Standards	Target	Achieved	With Agreed EOT
Percentage of Decisions issued within 3 days of Officer recommendation	95%	90%	N/A
Major applications determined within 13 weeks	60%	29%	71%
Non Major applications determined within 8 weeks	65%	57%	72%
Other applications determined within 8 weeks (all development types)	80%	69%	77%
Householder applications determined in 8 weeks	80%	81%	89%
Listed Building determined within 8 weeks	80%	41%	50%
Major applications determined within 13 weeks (over last 2 years)	>60%	49%	95%
Non major applications determined within 8 weeks (over last 2 years)	65%	60%	79%
Major applications overturned at appeal (over last 2 years)	<10%	3%	N/A
Non major applications overturned at appeal (over last 2 years)	<10%	0%	N/A
Determine all applications within 26 weeks (per annum – Government Guarantee)	100%	99%	N/A
Enforcement site visits undertaken within 15 days of complaint receipt	87%	85%	N/A
Building Regulation full plan applications determined in 2 months	95%	TBA	N/A
Building Regulation applications examined within 3 weeks	95%	TBA	N/A
Delegated decisions	90%	98%	N/A
Applications over 13 weeks old without a decision	< 45	75	N/A

Speed of major Development 24 months to end of June 2018 (Next submission July 2017 - June 2019)	60%	49%	95%
Quality of major Development 24 months to end of June 2018 (Next submission April 2017 - March 2019)	<10%	3%	N/A
Speed of non-major Development 24 months to end of June 2018 (Next submission October 2016 – September 2018)	70%	60%	79%
Quality of non-major development 24 months to end of June 2018 (Next submission April 2017-March 2019)	<10%	0%	N/A