

Planning Service Performance Standards 1st January 2019 – 31st March 2019

Service Standards	Target	Achieved	With Agreed EOT
Percentage of Decisions issued within 3 days of Officer recommendation	95%	97%	N/A
Major applications determined within 13 weeks	60%	33%	100%
Non Major applications determined within 8 weeks	65%	42%	73%
Other applications determined within 8 weeks (all development types)	80%	70%	84%
Householder applications determined in 8 weeks	80%	82%	93%
Listed Building determined within 8 weeks	80%	53%	65%
Major applications determined within 13 weeks (over last 2 years)	>60%	36%	81%
Non major applications determined within 8 weeks (over last 2 years)	65%	58%	79%
Major applications overturned at appeal (over last 2 years)	<10%	3%	N/A
Non major applications overturned at appeal (over last 2 years)	<10%	0%	N/A
Determine all applications within 26 weeks (per annum – Government Guarantee)	100%	99%	N/A
Enforcement site visits undertaken within 15 days of complaint receipt	87%	80%	N/A
Building Regulation full plan applications determined in 2 months	95%	TBC	N/A
Building Regulation applications examined within 3 weeks	95%	TBC	N/A
Delegated decisions	90%	96%	N/A
Applications over 13 weeks old without a decision	< 45	88	N/A

Speed of major Development 24 months to end of March 2019	60%	36%	81%
Quality of major Development 24 months to end of March 2019	<10%	3%	N/A
Speed of non-major Development 24 months to end of March 2019	70%	58%	79%
Quality of non-major development 24 months to end of March 2019	<10%	0%	N/A