

Planning Service Performance Standards 1st April 2019 – 30th June 2019

Service Standards	Target	Achieved	With Agreed EOT
Percentage of Decisions issued within 3 days of Officer recommendation	95%	96%	N/A
Major applications determined within 13 weeks	60%	0%	33%
Non Major applications determined within 8 weeks	65%	48%	65%
Other applications determined within 8 weeks (all development types)	80%	63%	75%
Householder applications determined in 8 weeks	80%	72%	86%
Listed Building determined within 8 weeks	80%	55%	64%
Major applications determined within 13 weeks (over last 2 years)	>60%	28%	72%
Non major applications determined within 8 weeks (over last 2 years)	65%	55%	77%
Major applications overturned at appeal (over last 2 years)	<10%	0%	N/A
Non major applications overturned at appeal (over last 2 years)	<10%	0%	N/A
Determine all applications within 26 weeks (per annum – Government Guarantee)	100%	99%	N/A
Enforcement site visits undertaken within 15 days of complaint receipt	87%	68%	N/A
Building Regulation full plan applications determined in 2 months	95%	99%	N/A
Building Regulation applications examined within 3 weeks	95%	84%	N/A
Delegated decisions	90%	95%	N/A
Applications over 13 weeks old without a decision	< 45	82	N/A

Speed of major Development 24 months to end of Dec 2018 (Next submission July 2017 - June 2019)	60%	28%	72%
Quality of major Development 24 months to end of Dec 2018 (Next submission April 2018- March 2020)	<10%	0%	N/A
Speed of non-major Development 24 months to end of Dec 2018 (Next submission October 2017 – September 2019)	70%	55%	77%
Quality of non-major development 24 months to end of Dec 2018 (Next submission April 2018-March 2020)	<10%	0%	N/A