

**Planning Service Performance Standards 1<sup>st</sup> October 2019 – 31<sup>st</sup> December 2019**

<b>Service Standards</b>	<b>Target</b>	<b>Achieved</b>	<b>With EOT</b>
Percentage of Decisions issued within 3 days of Officer recommendation	95%	99%	N/A
Major applications determined within 13 weeks	60%	0%	75%
Non Major applications determined within 8 weeks	65%	43%	95%
Other applications determined within 8 weeks (all development types)	80%	69%	98%
Householder applications determined in 8 weeks	80%	81%	98%
Listed Building determined within 8 weeks	80%	58%	97%
Major applications determined within 13 weeks (over last 2 years)	>60%	27%	75%
Non major applications determined within 8 weeks (over last 2 years)	65%	55%	80%
Major applications overturned at appeal (over last 2 years)	<10%	3.16%	N/A
Non major applications overturned at appeal (over last 2 years)	<10%	0.43%	N/A
Major applications overturned at appeal (Quarter) <small>Figures calculated based on appeals overturned/ appeals decided in the Quarter</small>	<10%	0.00%	N/A
Non major applications overturned at appeal (Quarter) <small>Figures calculated based on appeals overturned/ appeals decided in the Quarter</small>	<10%	1.54%	N/A
Determine all applications within 26 weeks (per annum – Government Guarantee)	100%	100%	N/A
Enforcement site visits undertaken within 15 days of complaint receipt	87%	100%	N/A
Building Regulation full plan applications determined in 2 months	95%	100%	N/A
Building Regulation applications examined within 3 weeks	95%	98%	N/A
Delegated decisions	90%	97%	N/A

Applications over 13 weeks old without a decision	< 45	82	N/A
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<b>Speed of major Development 24 months to end of September 2019</b>	<b>60%</b>	27%	75%
<b>Quality of major Development 24 months to end of September 2019</b>	<b>&lt;10%</b>	3.16%	<b>N/A</b>
<b>Speed of non-major Development 24 months to end of September 2019</b>	<b>70%</b>	55%	80%
<b>Quality of non-major development 24 months to end of September 2019</b>	<b>&lt;10%</b>	0.43%	<b>N/A</b>