

Planning Service Performance Standards 1 July 2020 – 30 September 2020

Service Standards	Target	Achieved	With EOT
Percentage of Decisions issued within 3 days of Officer recommendation	95%	95.25%	N/A
Major applications determined within 13 weeks	60%	25%	88%
Major applications determined within 8 weeks	65%	33%	93%
Other applications determined within 8 weeks (all development types)	80%	62%	95%
Householder applications determined in 8 weeks	80%	65%	99%
Listed Building determined within 8 weeks	80%	50%	80%
Major applications determined within 13 weeks (over last 2 years)	>60%	13%	69%
Non major applications determined within 8 weeks (over last 2 years)	65%	47%	86%
Major applications overturned at appeal (over last 2 years) 4	<10%	5.77%	N/A
Non major applications overturned at appeal (over last 2 years)	<10%	0.37%	N/A
Major applications overturned at appeal (Quarter) <small>Figures calculated based on appeals overturned/ appeals decided in the Quarter</small>	<10%	11.11%	N/A
Non major applications overturned at appeal (Quarter) <small>Figures calculated based on appeals overturned/ appeals decided in the Quarter</small>	<10%	0.25%	N/A
Determine all applications within 26 weeks (per annum – Government Guarantee)	100%	100%	N/A
Enforcement site visits undertaken within 15 days of complaint receipt	87%	93%	N/A
Building Regulation full plan applications determined in 2 months	95%	99%	N/A
Building Regulation applications examined within 3 weeks	95%	100%	N/A
Delegated decisions	90%	93%	N/A

Applications over 13 weeks old without a decision	< 45	82	N/A
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Speed of major Development 24 months to end of September 2020	60%	13%	69%
Quality of major Development 24 months to end of September 2020	<10%	5.77%	N/A
Speed of non-major Development 24 months to end of September 2020	70%	47%	86%
Quality of non-major development 24 months to end of September 2020	<10%	0.37%	N/A