

Planning Service Performance Standards 1 October 2020 – 31 December 2020

Service Standards	Target	Achieved	With EOT
Percentage of Decisions issued within 3 days of Officer recommendation	95%	98%	N/A
Major applications determined within 13 weeks	60%	40%	80%
Non Major applications determined within 8 weeks	65%	26%	93%
Other applications determined within 8 weeks (all development types)	80%	62%	98%
Householder applications determined in 8 weeks	80%	71%	100%
Listed Building determined within 8 weeks	80%	50%	94%
Major applications determined within 13 weeks (over last 2 years)	>60%	17%	72%
Non major applications determined within 8 weeks (over last 2 years)	65%	48%	84%
Major applications overturned at appeal (over last 2 years) 4	<10%	3.61%	N/A
Non major applications overturned at appeal (over last 2 years)	<10%	4.68%	N/A
Major applications overturned at appeal (Quarter) Figures calculated based on appeals overturned/ appeals decided in the Quarter	<10%	0.000%	N/A
Non major applications overturned at appeal (Quarter) Figures calculated based on appeals overturned/ appeals decided in the Quarter	<10%	0.43%	N/A
Determine all applications within 26 weeks (per annum – Government Guarantee)	100%	100%	N/A
Enforcement site visits undertaken within 15 days of complaint receipt	87%	96%	N/A
Building Regulation full plan applications determined in 2 months	95%	99%	N/A
Building Regulation applications examined within 3 weeks	95%	99%	N/A
Delegated decisions	90%	96%	N/A

Applications over 13 weeks old without a decision	< 45	86	N/A
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Speed of major Development 24 months to end of December 2020	60%	17%	72%
Quality of major Development 24 months to end of December 2020	<10%	3.61%	N/A
Speed of non-major Development 24 months to end of December 2020	70%	48%	84%
Quality of non-major development 24 months to end of December 2020	<10%	4.68%	N/A