



## **PRIVACY NOTICE – New Build Homes Resident Survey**

### **Processing your information**

All New Build Homes Resident Survey's received will be processed and results published on our website.

### **Purpose of processing**

Your information will be used by Mid Devon District Council (MDDC) to help understand the views of residents in new build homes within Mid Devon District and help inform policies and projects. The survey is anonymous. For those that contact MDDC to be informed of when the results of the survey will be published online, the contact details will only be held for as long as is necessary to inform the contact.

### **Data Controller**

Mid Devon District Council, Phoenix House, Phoenix Lane, Tiverton EX16 6PP

### **Data Processor**

Planning Services Mid Devon District Council, Phoenix House, Phoenix Lane, Tiverton. EX16 6PP

### **Data Protection Officer**

Catherine Yandle, Data Protection Office, Mid Devon District Council, Tiverton. EX16 6PP. Email: [dpo@middevon.gov.uk](mailto:dpo@middevon.gov.uk)

### **Information security and data sharing**

Your information is stored securely within the planning system.

### **Accuracy of information**

Your information is stored securely and not shared with any other services without your verbal or written permission.

### **Retention**

For those that contact MDDC to be informed of when the results of the survey will be published online the contact details will only be held for as long as is necessary to inform the contact. Once the contact has been informed that the survey results are published online, as soon as reasonably practicable, the contact details of the individual will be deleted.

### **Transferring data outside of the EU**

Your information will not be transferred outside the EU by MDDC.

## **Individual rights**

You have certain rights under the Data protection Act and the EU General Data protection Regulations (GDPR). These can be found on the ICO website <https://ico.org.uk/for-organisations/guide-to-the-general-data-protection-regulation-gdpr/individual-rights/>

## **Complaints**

If you are dissatisfied with the service that you have received and wish to make a complaint, you should write to Customer Services, Mid Devon District Council, Phoenix House, Phoenix Lane, Tiverton, EX16 6PP. Alternatively you can email [customerservices@middevon.gov.uk](mailto:customerservices@middevon.gov.uk). Visit our website for more information [How our complaints procedure works - MIDDEVON.GOV.UK](#)