

Anti-Social Behaviour, Crime & Policing Act 2014
East & Mid Devon
COMMUNITY TRIGGER APPLICATION FORM
Application for Case Review

This procedure can only be used when you have made three reports about three separate incidents of anti-social behaviour to East or Mid Devon District Councils, Devon & Cornwall Police or a Registered Housing Provider and you feel the response was inadequate. Under the East & Mid Devon Community Trigger Procedure we will review the details of your application in order to decide if this is a Qualifying Complaint. Please complete this application form and we will contact you within 7 working days on receipt of your application.

Please complete this form as fully as possible. All information is treated in the strictest confidence; however, we may share information with our partner agencies in order to provide a solution to your problem. By completing this form you agree to your information being shared.

Anonymous Community Trigger referrals will **not** be accepted, however details recorded and shared with agencies.

The Community Trigger is not a platform for making complaints against organisations or specific individuals who may have input on a case. Complaints of this nature should be made through the relevant organisation's formal complaints procedure.

Your contact details			
Name			
Organisation or Group (if applicable)			
Address (including postcode)			
Daytime contact number			
Email address			
Preferred method of contact:	Email	Phone	Letter
Which of these best describes you?			
Private tenant / Owner occupier / housing association / other (please specify)			
Private Tenant	Owner Occupier	Housing Association	Other
Where applicable please provide details of your landlord / housing association.			
Please provide the name of any professionals who you have previously communicated with regarding this problem.			

Details of incidents

The Community Trigger criteria is as follows:

- The investigation into the anti-social behaviour has been completed.
- The first report of anti-social behaviour was made within one month of the alleged behaviour taking place.
- There have been 3 or more reports of antisocial behaviour in the last 6 months.
- The alleged incidents have all been reported to an agency, e.g.: Devon & Cornwall Police, District Council or a local Registered Social Landlord.

First Report			
Date of incident:			
Who was this reported to?	Name: Organisation:		
Details and location of incident: Incident/Crime reference number:			
Method of reporting:	Phone <input type="checkbox"/>	Email/Online <input type="checkbox"/>	Writing <input type="checkbox"/> In Person <input type="checkbox"/>
What response did you get about this incident?			

Second Report			
Date of incident:			
Who was this reported to?	Name: Organisation:		
Details and location of incident: Incident/Crime reference number:			
Method of reporting:	Phone <input type="checkbox"/>	Email/Online <input type="checkbox"/>	Writing <input type="checkbox"/> In Person <input type="checkbox"/>
What response did you get about this incident?			

Third Report			
Date of incident:			
Who was this reported to?	Name: Organisation:		
Details and location of incident: Incident/Crime reference number:			
Method of reporting:	Phone <input type="checkbox"/>	Email/Online <input type="checkbox"/>	Writing <input type="checkbox"/> In Person <input type="checkbox"/>
What response did you get about this incident?			

Reason For Requesting A Case Review
What is the current situation?
Why are you unhappy with the action taken so far?
What else would you like to see done to resolve the issue?
Are you currently receiving support regarding these incidents? Please describe.
<p>Have you been able to find help and support with any of the following organisations? <i>Please indicate if you have contacted any of these organisations.</i></p> <p>Victim Care Unit – 01392 475900 <input type="checkbox"/> https://www.victimcaredevonandcornwall.org.uk/Help-and-Support/</p> <p>Victim Support - 08 08 16 89 111 <input type="checkbox"/> https://www.victimsupport.org.uk/help-and-support/get-help/supportline Victim Advocacy Services also available via this organisation</p> <p>Devon Mediation Services - 01363 777734 <input type="checkbox"/> http://devon-mediation.org.uk/</p>
How have the incidents affected you?

Declaration
I agree that information I have supplied is relevant to my complaint of anti-social behaviour and can be shared between organisations for the purposes of investigating my complaints.
Signature
Date

Please send your completed application form to:

If you live in East Devon – Community Safety Officer at Blackdown House, Border Road, Heathpark Industrial Estate, Honiton, EX14 1EJ
Email: environmentalhealth@eastdevon.gov.uk

If you live in Mid Devon – Community Safety Officer at Phoenix House, Phoenix Lane, Tiverton, EX16 6PP
Email: health@middevon.gov.uk