

**Planning Service Performance Standards 1 April 2021 – 30 June 2021**

<b>Service Standards</b>	<b>Target</b>	<b>Achieved</b>	<b>With EOT</b>
Percentage of Decisions issued within 3 days of Officer recommendation	95%	97%	N/A
Major applications determined within 13 weeks	60%	45%	91%
Non Major applications determined within 8 weeks	65%	46%	95%
Other applications determined within 8 weeks (all development types)	80%	54%	94%
Householder applications determined in 8 weeks	80%	58%	97%
Listed Building determined within 8 weeks	80%	41%	81%
Major applications determined within 13 weeks (over last 2 years)	>60%	23%	86%
Non major applications determined within 8 weeks (over last 2 years)	65%	44%	95%
Major applications overturned at appeal (over last 2 years)	<10%	7.14%	N/A
Non major applications overturned at appeal (over last 2 years)	<10%	0.43%	N/A
Major applications overturned at appeal (Quarter) <small>Figures calculated based on appeals overturned/ appeals decided in the Quarter</small>	<10%	8.33%	N/A
Non major applications overturned at appeal (Quarter) <small>Figures calculated based on appeals overturned/ appeals decided in the Quarter</small>	<10%	0.70%	N/A
Determine all applications within 26 weeks (per annum – Government Guarantee)	100%	100%	N/A
Enforcement site visits undertaken within 15 days of complaint receipt	87%	63%	N/A
Building Regulation full plan applications determined in 2 months	95%	100%	N/A
Building Regulation applications examined within 3 weeks	95%	90%	N/A
Delegated decisions	90%	97%	N/A

Applications over 13 weeks old without a decision	< 45	118	N/A
---	------	-----	-----

<b>Speed of major Development 24 months to end of September 2020</b>	<b>60%</b>	45%	91%
<b>Quality of major Development 24 months to end of September 2020</b>	<b>&lt;10%</b>	7.14%	<b>N/A</b>
<b>Speed of non-major Development 24 months to end of September 2020</b>	<b>70%</b>	44%	95%
<b>Quality of non-major development 24 months to end of September 2020</b>	<b>&lt;10%</b>	0.43%	<b>N/A</b>