

Data Protection Privacy Notice – New Build Homes Residents’ Survey

Why are we processing your information?

The survey is anonymous but the information from all New Build Homes Residents’ Surveys received will be processed, and any information which clearly identifies respondents redacted, before the results are published on our website.

What will your information be used for?

Mid Devon District Council will use your information to understand the views of residents in new build homes within the Mid Devon District and to help inform policies and projects. The survey is anonymous but the results will be published online. If you request Mid Devon District Council to advise you when the survey results will be published, your contact details will be held only for as long as it is necessary to inform you.

Who will your data be shared with?

Your information will not be shared with any other person or organisation outside of Mid Devon District Council.

The Data Controller

Mid Devon District Council, Phoenix House, Phoenix Lane, Tiverton EX16 6PP

The Data Processor

Planning Services, Mid Devon District Council, Phoenix House, Phoenix Lane, Tiverton EX16 6PP

Data Protection Officer

Data Protection Officer, Data Protection Office, Mid Devon District Council, Phoenix House, Phoenix Lane, Tiverton EX16 6PP email dpo@middevon.gov.uk

Information Security

Your information is stored securely and will not be shared with any other person or organisation outside of Mid Devon District Council.

Accuracy of your information

The Council will process the information given at the time your submission is received. If your information is not accurate then you can call us on 01884 25255.

Retention

If you request that Mid Devon District Council advise you when the survey results will be published online, your contact details will be held until we have contacted you. After this time, we will ensure your information is deleted securely.

Transferring data outside of the UK

Your information will not be transferred outside of the UK by Mid Devon District Council.

Individual rights

You have certain rights under the Data Protection Act and the UK General Data Protection Regulations (GDPR). These can be found on the ICO website: [ICO GDPR Individual rights](#)

Complaints

If you are dissatisfied with the service you have received in relation to your call for sites submission and wish to make a complaint, you should write to Customer Services, Mid Devon District Council, Phoenix House, Phoenix Lane, Tiverton EX16 6PP

Alternatively you can email customerservices@middevon.gov.uk Please visit our website for more information: [MDDC How our complaints procedure works](#)