CULLOMPTON TOWN CENTRE MASTERPLAN

Appendix: Public consultation report

August 2021

Cullompton Town Centre Masterplan Public Consultation



The Cullompton Town Centre Masterplan, once adopted by the District Council, will form the basis for the regeneration of the town; enhancing the town's economic prospects and providing a clear strategy to ensure the town meets its full potential as an attractive and thriving town post COVID-19 and into the future. The Draft Masterplan has been prepared by consultants in the context of the major projects planned in and around Cullompton. These include:

- North West Cullompton Urban Extension;
- The new homes allocated to the east of the town;
- The proposed Culm Garden Village;
- The High Street Heritage Action Zone which will see investment into Cullompton's historic high street; and
- The potential reopening of Cullompton railway station.

A public consultation was held between 28 June and 13 August 2021. During this period, people could view the document and consultation boards online and could submit comments or responses via:

- The online survey
- Directly on to the online interactive map
- Paper copies of a the survey at the Hayridge Centre from 28 June to 13 August 2021 during normal working hours.
- By posting a written response.

There were also drop in events at The Walronds, Tesco and the Hayridge Centre. This is the final stage of public consultation ahead of the District Council being able to formally adopt the masterplan. 88 responses were made to the survey online and in person; the feedback is reported in this document. In addition, 449 comments were made via the interactive map.

This feedback is in addition to the first round of engagement which took place between February and April 2020, which included a workshop with 50 community members and local stakeholders, four town centre events, 55 survey responses and engagement with local school children. The comments raised at this first stage have been given full consideration by the District Council and incorporated into the Draft Cullompton Town Centre Masterplan.



Do you agree with the proposed vision for the town centre?

strongly agree	agree	neither agree or disagree	disagree	strongly disagree
	easy to move ous and by tro	e around on foot ain.	, on	
86%				2%9% 1% 1%
	's public spac ibrant commu	es should be enh inity life.		3% 4% 4% 1%
		istoric buildings anced and restor		6% 2%
	should enhar place to work	nce its historic tov	vn 21%	10% <mark>2%</mark>
Cullompton draw peopl 66%	should develo e into the tow	op its visitor expe n centre.	erience to 20%	10% 2% 1%
education,	should contir community an growing comr	nue to provide ho nd recreation faci munity.	lities to	6% 4% 2%

Is there anything missing from the vision?

- The reopening of the train station is really important for locals to get to Bristol, London and Exeter for work.
- Woodland accessible by foot from Cullompton
- Patience this plan should not be approved or incur additional cost until the impact of the relief road and train station if happening are quantifiable.
- Train station
- More easily accessible and reasonably priced parking.
- Stop building houses
- Need to stop building houses and wasting money on things like 19 high street, should stop employing people who don't do the work the the cemetery
- You can't exclude cars totally maybe encourage more charging points? But don't pretend they don't exist.
- No more homes required, but amenities to support those we have with adequate off road parking
- Train station
- Cullompton should be GREEN in every sense
- Improper parking blights the town centre. Off road parking much be improved.
- Lack of clarity regarding traffic control measures
- Deaf friendly shops, services and community
- Street cafes
- Maybe some more parking

- Car parking is paramount and disabled spaces in the high street
- Supporting more shops and the market
- A more welcoming entry to the town and no right turn at the traffic lights onto Willand road
- Stop building on good agricultural land we don't need thousands of new houses
- The infrastructure and roads are in dire need of attention.
- TRAIN STATION
- Schools should be thought about before building more houses
- Creation of high quality parks and open green spaces which rival the quality parks that exist in Tiverton.
- Promote local businesses and offer support
- The project should be collaborative with the people of the town involving them in the doing. by being activity involved they gain skills, relationships, and feel ownership. This feels like a project being done to the town very laudable but not owned. see the blue house project http://www.jankattein. com/blue-house-yard-up-running/
- Strict rules for high street landlords to maintain their buildings.
- Get some double yellows on the outer bypass where needed and make the town one way, down through the town and back on the outer bypass and down Tiverton lane
- Parking space for the many town centre dwellings
- No cycle paths, many people would

commute to Exeter if there was a safe cycle path. Cullompton high street should be pedestrian friendly e.g

- Improve safety and celebrate multicultural population to make all inhabitants feel welcome and safe
- Electric charging points in the main car park
- Night times are badly managed. There are a number of drinking establishments that are not mindful of people living in the town centre. In a short period of living in the centre, we have had to call 999 due to fighting a number of times. The pubs are binge drinking establishments, not inviting public houses in a traditional and historical centre. The Manor Hotel is the root of the issue currently
- There could be more reference to how the Visions and Objectives inter-relate. For example historic and archaeological sites might be green space, or the green space might be the setting of a Listed Building. Key views can be obtained from St Andrew's Hill, which has the Scheduled Roman fort on top of it.
- The people in charge allow about 6 antisocial people to park as and when they like in the Main Fore Street all day on a Saturday as an example and block access to residents property in the conservation area. I won't matter what happens because these 6 people will just make pollution worse for all driving around them, trying to pass their vehicle on the pavement or smelling their rubbish / dog mess on the wrong days.
- The neglected town Leat needs improvement. Together with source weir, pathways and interconnecting ways.

- Don't forget car users they won't go away!
 Public toilets at several points in the town.
- More natural features tree shrub borders and flowering containers - public seats off the main street - more shade.

Do you support the Masterplan for the town centre?

strongly agree	agree	neither agree or disagree	disagree		strongly lisagree
Do you ag the pedest	rian experien	ortunities should be ace along the high	e pursued t street?	o enh	ance
85%				10%	10% <mark>1%</mark>
	pport enhanc hroughout th	ed cycle and pede e town?	strian		
72 %			9%	15%	1% 2%
provision o	u support imp along the Stat	roved cycle and pe ion Road?			
67 %			14%	10%	3% 6%
Do you su users expe	pport opport erience in the	unities to improve town centre?	the bus		
53%		19%	24%		3% 1 %
Do you ag would be	ree a new ra beneficial?	il station for the to	wn centre		
83%				5% 69	4%
	like to see th community sp	e Higher Bullring ace?	as an		
72 %			14%	6%	4%4 %

strongly	agree	neither	disagree	strongly
agree		agree or		disagree
		disagree		

Would you like to see improved pedestrian and cycle links between the town centre and the CCA Fields?

58%	15%	19%	2% 4%

Do you agree with the pocket parks identified?

32%	27%	35%	3% 3%

Would you like to see a greater variety of uses in the town centre including leisure, food and drink, retail, residential and employment?

66%	17%	14%	4%
Do you agree that initiatives to encourage town centre are desirable?	e visitors in	to the	

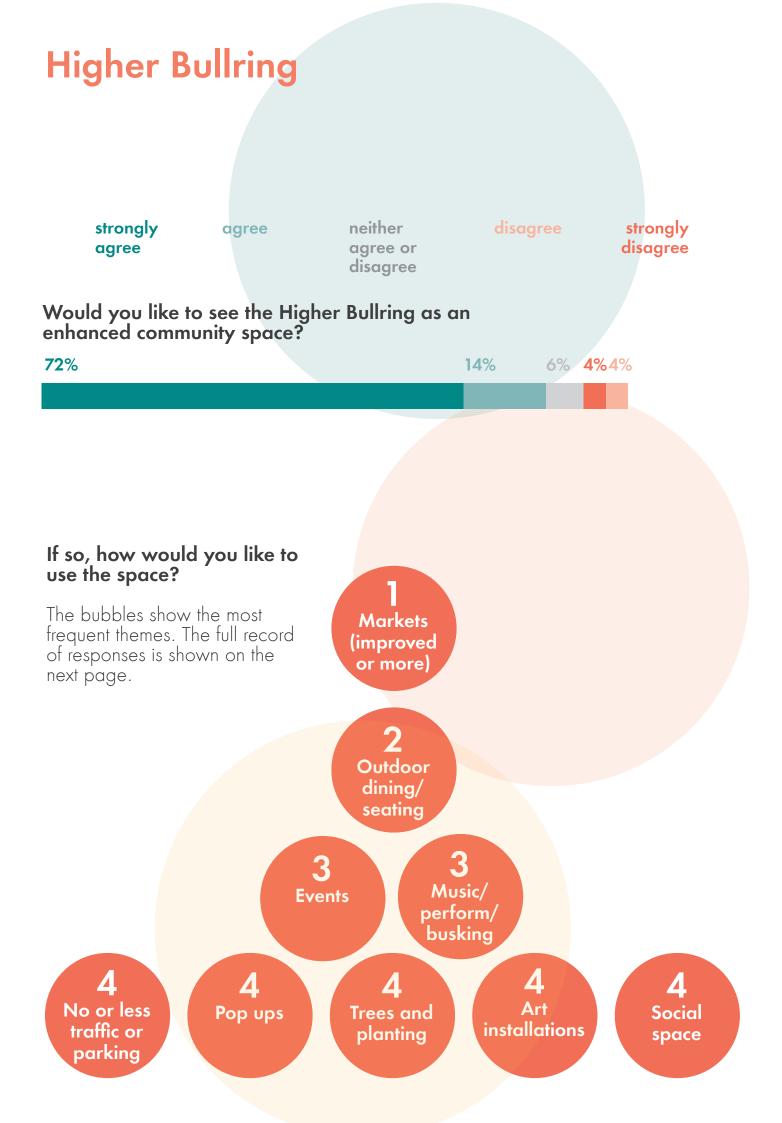
60%	18%	11%	5%	6%

Would you like to see more flexible work space in the town centre where workers can access office space, equipment and training?

35%	20%	28%	8%	9%

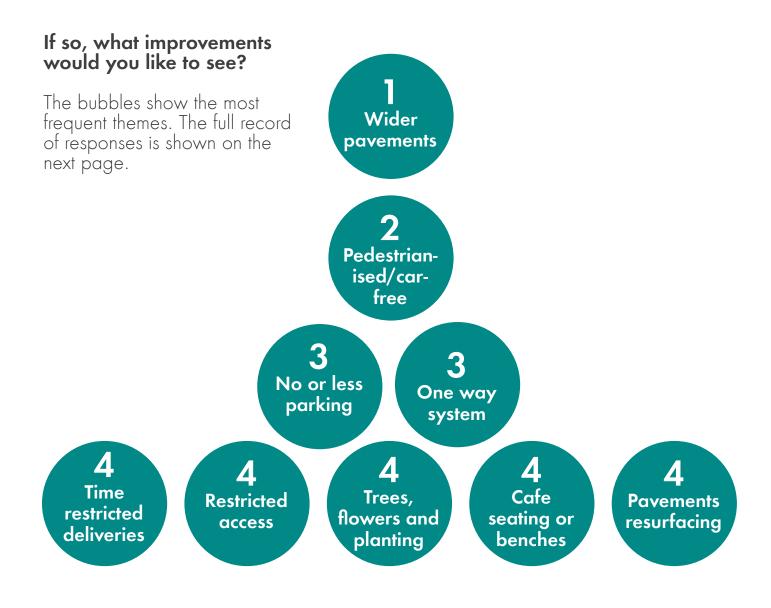
Would you like to have town centre WiFi provision that would promote local businesses and enhance the visitor experience?

47%	23%	22%	5% 4%



High Street





Higher Bullring

How would you like to use the space?

- Farmer's Markets, events, dining/drinking space outdoors.
- Social space
- There needs to be more employment locally not community initiatives that require funding.
- Music, busking, stalls for sellers.
- Outdoor events in Summer e.g. food festivals. Pop up catering and outdoor eating spaces.
- How about you look after what is already there
- Continue to use as market/ pop up shop area
- Antiques Market
- town square, markets, socialising
- A much more diverse market promoting local produce, products, arts and crafts. Space for entertainment, outside seating area's.
- Events
- Permanent structures for market stall holders
- No traffic market stalls seats
- Outdoor cafe/bar/restaurant space
- Temporary sites for food vendors and seating
- less intimidating, using nature to soften the noise from traffic and people congregating to make it deaf friendly
- Outside eating area
- Local businesses and small businesses expanding their companies

- Markets, open restaurants space, shops and restaurants being able to use the pavements
- More benches for people to sit on and the bus stop moved.
- More market traders, music, outside seating for cafes, artists displaying their work, street theatre
- More market days , entertainment , eating areas
- Continue the farmers market
- More markets and provision to run car boot sales etc at weekends.
- It would be nice to have a Christmas Market leading up to Christmas
- Market enlargement, displays, social gatherings, performing arts, charity events
- Restaurants,cafes,bars,shops.
- Weekly market place expanded to see more local producers and trades.
- "Entertainment area, bands, singers, musicians, street players etc.
- Permanent market stalls that pop up shops can use too
- Shops, stalls, be proud of our town
- Providing more opportunities for those on the edge of society
- Sponsor music and entertainment

- This space was historically created as a market place and has retained all the hallmarks of that. the benefits of open space are that it can be used flexibly. serious consideration should be given to where the the open space is as it stands the opens space is where the morning sun is so markets in the morning are great however as the sun moves this becomes a dark and shadowed spot whilst the other side of the street gets better light and sun in the afternoon evening. Perhaps the relocation of the vehicle route to the east side of the bull ring should be a consideration
- Attractive seating area with parking spaces removed and open area created
- Less parking. More art and culture needed.
- More of a community space for experiences and festivals. Business to be able to expand into outdoor spaces
- Do not send bikes down Station road, use middle mill lane or higher mill lange and out through tesco carpark, keep biles and cars off the same bits of road, its not rocket science
- Market and festivals
- Larger market on high Street, get rid of the cars and it will be a nicer shopping experience.
- Weekly weekend markets, community events, art installations
- We are missing a greengrocers, a nice wine shop, a good coffee shop. We need somewhere that is family friendly and cosmopolitan. And stays open past lunch on Saturdays

- Higher Bullring is an important late historic feature in its own right, as well as containing various historic structures and buildings. This heritage should be presented and celebrated.
- Move the road closer to the East by using the parking spaces and have all the people area as one with out a road through the middle. Stop the same 6 antisocial people taking parking spaces on Festival days and put in a bicycle rack, (The Council have been "going"this for over a year. Prosecute the cyclists that cycle on the pavement and stop people parking on the Crossing, we all know they do and it is dangerous.
- More activity over a longer time space. I would like to see hustle and bustle all day every day, evenings too, for local people and visitors, including weekends.
- Trees /cafes / market
- Better market provision
- More outdoor cafes better planting opportunities and enhanced market. Better signage.
- The site of the old Harlequins could be developed into a green thoroughfare with seating and gardens to provide a pleasant respite area for people to enjoy a lunch break, meeting place for friends etc. Soft play place for children under 13. Somewhere for teenagers.

Higher Street

What improvements would you like to see?

- Wider pavements, less traffic.
- Solar panels
- Deliveries should be time restricted to avoid rush hour
- No parking at all and loading/unloading times limited and strictly enforced. More diverse shopping.
- Wider pavements
- Reduce parking, widen pavements.
- How about pavements are not cluttered up
- Fencing barriers between road and pavement
- Double red lines and cameras to stop traffic parking in high street.
- wider pavements where possible, reduced traffic, a one-way system (already voted fr by Town Council), improved pavements for mobility scooters and push chairs
- "Shop fronts made more inviting, wider footpaths, better signage to areas of interest. Access only for delivery vehicles, residents vehicles or a one way system?"
- better pavements cohesive, more in keeping with the historic nature of the town
- Reduce pavement obstructions including cars parked on pavements and at junctions.
- As per previous answer, improved road traffic management and control.
- Make it one way until bypass is built then pedestrianise and impose a weight limit up old Tiverton road Langlands and Swallow way

- There needs to be some safety measures outside mrs campbells house next to the Baptist church. There have been several near misses with cars rolling across the road into her wall. Needs some barriers to prevent injury to pedestrians
- Shaded seats
- Wider footpaths and minimal traffic
- Reduce to 1 way and widen pavements
- Make it pedestrian
- More trees
- Pedestrianise the high street
- No parking at all. Camera can be fitted to Fine people from parking.
- No parking on the high street at all from 8am until 9am and 5pm until 7pm also remove the traffic lights , there for saving our community field as it's for the people of Cullompton
- Widen the pavement make it a one way system no deliveries at peak times.
- Wider pavements, also would be nice for the pavements to be tarmac, at the moment parts of the pavements are very slipper when it is wet, and also uneven in places.
- Removal of the high curb stones, wider pavements on one side, encouraging shape to paint their frontages
- No cars allowed
- Once relief road has been built, remove all vehicular access to the high street. Cafe's with seating down the road, restaurants with seating on the street etc.

- "I would like to see the town centre pedestrianised with cafes offering outside seating."
- The footpaths need widening up near Aldi into town. You can't socially distance as only room for one person!
- Better pavements, maintained properly
- "Wider pavement Better quality pavement which is more aesthetically pleasing Regeneration of shop fronts "
- Wider pavements
- Weekend road closures. Shops with flowers outside and supporting businesses with free parking
- wider pavemtn /shared surface see italian hill towns and the relationship with people and traffic
- Wider pavements
- Reduce traffic one way or pedestrianise
- less dog shit would be a start, all in all it is good, wide paths and multiple crossing points
- Cleaner buildings, no parking on high Street, get rid of all the cars.
- Make it on<mark>e way or pedestrianise</mark>
- Wider footpaths, more greenery
- Enhancing pedestrian access will enhance understanding, appreciaition and hopefully conservation of the built historic environment.

- Pavements for pedestrian to cyclists or vehicle parking. No parking on the crossing, and please don't tell me people shouldn't because we know that just stop this dangerous parking before it kills someone.
- Relief Road needs urgent progress, then all these attributes could be pursued. One cannot be against any of them.
- Proper pedestrian crossings in Higher Bullring - Baptist Church / St Andrews area.
- Fountain, art, benches, cafe
- Make Fore Street delivery and access to lanes only. No through traffic except maybe buses.
- Wider, more even pavements. Easier road crossing.
- Preferably traffic free limited hours for deliveries. More shade.
- More trees, more flower tubs

Sustainability

The masterplan introduces ways that the town can respond to climate change and move towards becoming a sustainable town including enhancing biodiversity, shifting towards sustainable means of transport (cycling, walking and public transport) and embracing carbon neutral ways of construction. Do you have any comments on the environment and sustainability strategy for Cullompton Town centre?

- All of the points mentioned in the plan are valuable, as long as they are implemented meaningfully and maintained. New developments should not be allowed to "tack on" or ignore their climate/environment responsibilities either. They must be closely monitored.
- Have free parking walking distance away from the high street so that the high street is not so busy
- If streets had dedicated safe bike lanes, I would be very likely to use a bike
- All public buildings to have solar or other environmental energy.
- All new development should go beyond legislation to include swift bricks or similar to encourage breeding birds. Green space development should incorporate insectfriendly planting and insect hotels - involve local school children and consult wildlife groups. Walking/cycling routes should allow for people with disabilities. Public transport should try to be integrated for convenience. Encourage car share schemes. Make Cullompton plastic free and encourage local businesses to use low carbon, fair trade and plastic free. Establish community groups and community champions. Community rubbish clear up groups.
- Look after what we have and stop wasting money
- Again, don't ignore cars. If you want to draw visitors most will come by car for sometime yet. There needs to be suitable parking and as I said before, possibly more charging points..
- All homes should have solar panels
- Realistically we will need personal transport in the form of cars for some time because

we are living in a rural setting and public transport will never address all our needs. So we need to accommodate electric vehicles and have the infrastructure to support them, whilst also watching for what other options may appear e,g, hydrogen etc

- Anything to help
- Build a proper relief road east of the motorway instead of destroying the open space we have.
- Once again, road traffic management and control, pollution levels are very bad, pollution levels are very bad.
- We need to make use of nature based solutions to manage flooding
- There needs to be more parks, not just for children but garden style parks for adults where they can walk, relax and have quiet calm place to be themselves.
- Make it pedestrian
- Shop owners are not maintains their fronts and signs, these should be enforced as it makes the town look poor.
- Cycle routes that are safe, even for children so they can walk and cycle around the town and to school
- Yep, stop building house in Every nook and cranny in the town centre, all future homes should have solar panels,
- Less cars
- Stop the ridiculous levels of building and contain our community
- I think cycling through the town is so dangerous with all the traffic and hgv that go through, it would be nice to have a cycle

path, but the roads and pavements are not suitable.

- The secondary school students should be involved so that they have more pride on the town and stop dropping plastic and glass everywhere.
- Offer people loyalty cards in businesses to stop them going out of town
- Getting rid of the traffic and encouraging walking and cycling would be a good start
- Pedestrianise the high street for less pollution
- Reduce vehicles in the town centre.
 Encourage more public transport use and
 develop more extensive cycle routes
- lead by example, lets have all the council vans being electric, lets force all the buses to be electric, set an example for the town to follow. Set up a free or low cost school bus system for the town, get all the cars away from schools at the start and end of the school days
- No 19 higher bullring should be part of the project
- Pedestrianisation is the only way to do this.
- The station would be a great opportunity for residents to travel not only within Devon (Exeter, Torbay, Plymouth, Barnstaple and, shortly, Okehampton) but opens up the greater South West and beyond without using the car and the associated carbon emissions being produced (especially if the line is electrified). Obviously, these improvements will apply to those visiting the town. It also allows a fast and efficient service for students who use the College and University campuses in Exeter.

- Way to go. Add a cycle hire shop
- Fix the pollution and traffic issues first and foremost
- Proposals to enhance the natural environment need to be balanced with respect for the historic environment, including archaeology. Trees, water management features and other landscaping involving groundworks coupled damage sensitive Roman and medieval archaeological deposits.
- Too many people pretend they are not parked because they wait with the engine or or are rude when you ask them to turn off the engine. Night life s fine but take a way delivery drivers and customers cause a big problem on weekend evenings, no wheelchair access to nearby property because they are only"5" minutes. The problem is another 10 people selfishly think the same. Do tourists want to visit the Church with waste containers / dog mess drug butt ends on route, and loud music from cars pretending not to be parked?
- Careful thinking and consultation (careful, not slow) resulting in sustainability. More sustainable power sources on buildings etc.
- Approve of plans suggested

Heritage Strategy

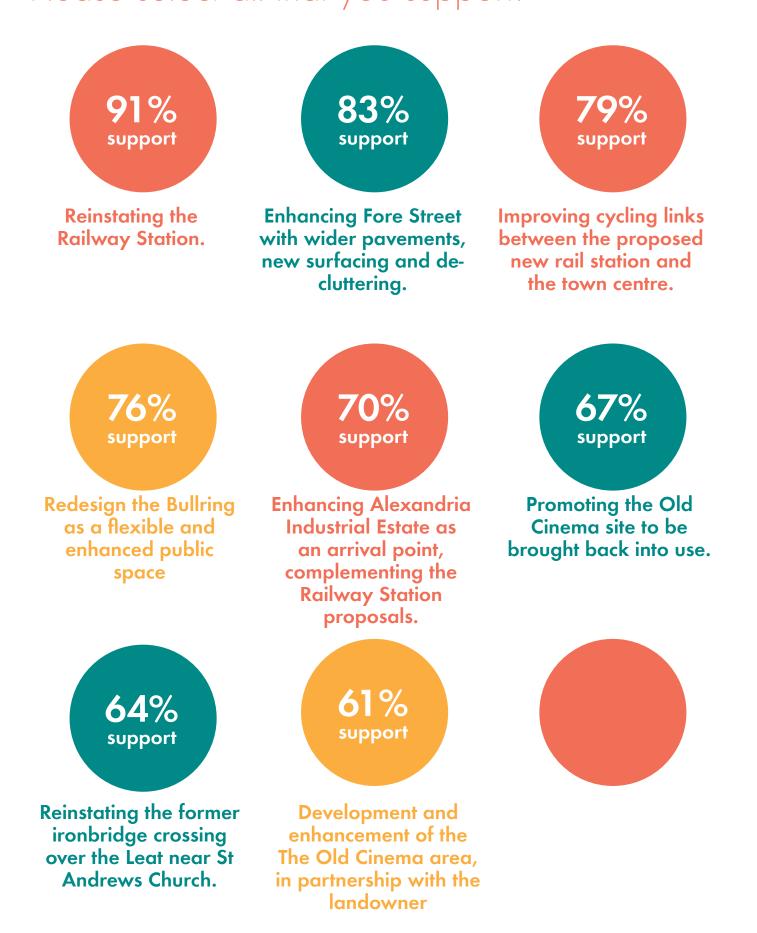
The Heritage Strategy for Cullompton looks to use the historic character of Cullompton as a foundation to shape a distinctive identity for the town. Do you have any comments on the Heritage Strategy for Cullompton Town Centre?

- Cullompton has a history that lends itself well to arts and crafts. Look at establishing a craft centre - studios for local artists and a co-operative gallery. Get the schools engaged in paper/fabric based activities e.g. making banners. Consider making the railway station heritage in the long term (ie not using shipping containers! Birmingham's Moor Street is a good example).
- Like the crap heritage trail .
- Look up, we have wonderful buildings, many Grade II, hidden behind ugly shop fronts
- Can't come soon enough
- Pie in the sky. Great ideas but we will be starved of the necessary cash as usual.
- I live within the conservation area off of the town centre, I would like to hear more about enhancement around the area of Church Stree, Pye Corner, Gravel Walk and Queens Square.
- Heritage is the old tanning town not the commuter town it has become due to over development stop this now before it's too late
- Should be enhanced
- The nature of the town is one where the buildings built before planning are of more interest and and character than those built controlled by the planning process it is my belief that the heritage strategy should embrace the new especially in view of climate change impacts plus it adds a contemporary layer to the fabric making it more interesting rather than a poor pastiche

- Something needs to be done to tackle the issue of some business owners who refuse to improve the exterior of their properties. There is a lot of potential to enhance what is already there and now assistance to do so in the form of grants, so no excuse.
- Fully supported. And all PVC windows on the high street should be replaced with traditional versions.
- Pull all the old taty looking buildings down, cullompton has been a shit hole for the last 35 years, all the talk never changes anything
- Shouldn't just be shops on the main street
- It's exactly the right thing to do with seven Grade II* listed buildings in one small town - surely that is unheard of! But that comes with it a need to support owners of these properties with both knowledge and funding to keep these buildings in positive usage and condition
- The proposed treatment of the built historic environment and the historic town plan, particularly the burgage plots, is very positive and welcome. However, one of the town's most important archaeological sites, the Roman Fort on St Andrews Hill, does not get much of a mention. There is reference to looking at grants to get it off the at Risk Register, but a lot more could be done to raise awareness of this site and turn it into a real asset for the town. This would have synergies with a number of other themes and objectives, such as new green space, enhanced pedestrian access, key views and attracting visitors. More could also be made of the town's historic water features, its Leats and channels, mill ponds and water meadows. As interesting/ attractive features in their own right, but also linked to their biodiversity and potential to contribute to modern water management initiatives.

- Give the Town Council some teeth when they object to a development. We will have no meeting place bigger than 12 left soon when it is all flats, and wheelie bring and cars on the pavement.
- Always need more information available - enlarging the existing boards/OR links/ leaflets. Local blue plaque type scheme for both people and histories of specific buildings. Plaques to indicate which buildings are listed.

The Masterplan identifies eight key spatial opportunities for Cullompton. Please select all that you support.



Is there anything else you would like to tell us in relation to the Town Centre Masterplan?

- The railway station is crucial to attract new locals, visitors and businesses alike
- The SDP focusses on encouraging travellers to break their journeys at the town and have an enhanced experience beyond what the service station can offer. However, could more be done to encourage people to break their journeys for 24 hours or more? There is nothing about improving the hospitality industry locally. Cullompton's location also lends itself to becoming a destination town for good restaurants/pubs and/or arts and crafts. Highlight that it can be a hub for exploring both the North and South coasts as well as Dartmoor and Exeter City. (Note: we are moving to Cullompton shortly.)
- Look after what we have and stop wasting money. Employ people that actually work and do their job instead of talking and going on a computer
- Don't group cyclists with pedestrians. I would support more pedestrian areas, but too many cyclists are disrespectful and spoil it for the majority. I am therefore forced to answer strongly disagree to many questions which include cycling provision, this skewing my answers.
- We need footfall in the town centre. Ultimately this means we need people living and working in and near to the town centre
- It needs to be more inclusive, that means finding ways to stop people congregating on pavements restricting disabled access and to reduce noise and make the entire community deaf friendly so it becomes less intimidating.
- Please do it
- More family friendly areas. Parks for all ages, not just the very little ones.

- Don't allow the tannery to be developed for housing
- Improve the footpath to Willand. The road is fast and vehicles often speed down the road. It is easily walkable and improving the footpath would be a great addition to Cullompton and Willand.
- I also back a swimming pool for Cullompton
- The HAZ grant scheme needs to be really pushed in order to convince business owners to individually make a difference to the attractiveness of the town as this will increase footfall and encourage more businesses to move to the town.
- "you do know that the old Cullompton station had 2 tunnels either side of the station road bridge, so that trains could use the sidings, these where blocked up and built over when the railway bridge was widened many years ago. To open the station back up will require replacing that bridge.

Best thing for the town would be to buy the carpark at the site of the old court house and let the public use it without risk of jumped up fines, we all know the owner is forcing people to park else where by fining people for not parking straight or any other jumped up reason, so he can say no one uses it can I build house on it. You wait"

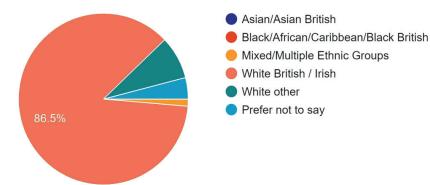
- Mural on last building of Fore St, overlooking the car park as a visual welcome to the town centre
- Can't make a silk purse out of a sows ear
- Pedestrians only in town
- Opposes the NW housing development that will lose valuable beautiful green spaces for current inhabitants

- The high street doesn't work at the moment. Inevitably cars, vans and lorries need to pull over on Fore St and it causes chaos.
 There's not enough parking to accommodate more visitors to the centre, not helped by
 The Hayridge Centre car park being run by a horrible private company. Not sure how widening Fore St will help with the traffic chaos. We live in the Merchant's House and have nowhere to park and it's really tricky.
- Just as mentioned above more positive action for the Roman fort and more integration of the landscape, streetscape, natural, built and historic environment across the themes. Also the importance of Cullompton as an Anglo-Saxon church/town could be brought out.
- Did any one ask the owner of the Cinema his plans? How will the bridge across the Leat help? you still have to get to middle mill lane to gain access to the church land. Any one ask them? Make the pavement wider? Is this just a sneaky hidden way to say make the road narrower and one way? The 6 anti social people with their unchallenged right to park need to be told NO NO NO and fined if they can't understand we are planning to spend Millions because of them. So why are we spending all this money and not finding the no parking (all day) solution?
- It's all taking far too long. Dynamism required.
- If the town leat can't be reinstated (unlikely) make it clearer where it ran and why. Stop tarmacking pavements, do it properly with paving stones (no cobbles!). Railway station as proper transport hub/interchange. Move the service station down

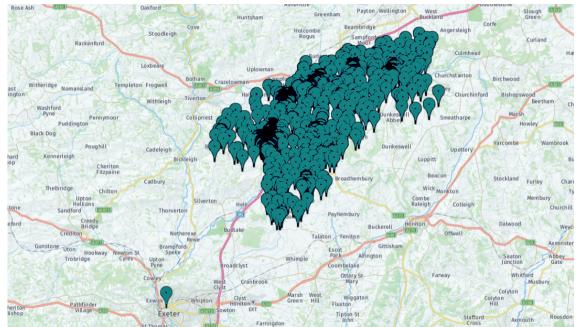
Who took part?

What is your age? What is your gender? Under 25 26-45 46-65 66+ Prefer not to say 59.5% What is your gender? 9 Gender 9

What is your ethnicity?



What is your postcode?



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