

ENVIRONMENTAL ACHIEVEMENTS

Financial Year 2023/24

432

tonne reduction in
waste put out...

...and an extra

845

tonnes of recycling
collected compared
to the previous year.

103

private water supplies sampled for safety.

RECYCLING RATE:

57.9%

up from the
previous year's rate
of **55.4%**.



98%

of households
complying with Bin
It 1-2-3 by not
placing side waste.

49

tonnes of textiles
collected.

CLIMATE CHANGE

46

tonnes of CO2
saved by solar
panels generating
power at council
sites.

10

new electric vehicles
added to our fleet,
saving more than **23
tonnes** of CO2 each
year.

£3.4M+

funding invested to reduce energy
consumption and move away from fossil
fuels at leisure centres.

560

trees planted.

4,353

cars recharged in
Council car parks.

HOMES-BASED ACHIEVEMENTS

Financial Year 2023/24

MID DEVON HOUSING



7,250

urgent, emergency,
and routine repairs
completed.

112

Events hosted for
tenants.

35

Neighbourhood
Walkabouts
completed.

100%

of required gas
safety checks
completed.

256

disabled aids and
adaptations
completed.

100%

of householder
planning
applications
determined within
8 weeks.

1,018

planning
applications
approved.



40

grants issued to
help Ukrainian
refugees find a safe
place to live.

10

properties
purchased to
provide temporary
accommodation for
families.



COMMUNITY ACHIEVEMENTS

Financial Year 2023/24

79,758

people visited our corporate website.

Launched a new community engagement hub, **Let's Talk Mid Devon.**

22

event organisers have utilised the Safety Advisory Group.

74%

of residents were very or fairly satisfied with their local area as a place to live.

668

e-bulletins sent to more than **805,000** recipients.

£120k+

spent to make improvements at **8** of our parks and play areas.

MID DEVON LEISURE

Memberships have exceeded pre-COVID levels, with more than

6,100

members, and membership retention has increased by **25%**.

2,358+

children enrolled on its swimming lesson programme, with **320** classes delivered each week.

CUSTOMER SERVICE

81,413

telephone calls answered.

5,693

customers seen face-to-face.



ECONOMIC ACHIEVEMENTS

Financial Year 2023/24

The Council processed
Household Support
Fund payments of
more than

£413K

...helping

1,253

households.



360

businesses
supported by our
Economic
Development team.



**EMPLOYMENT
RATE:**

83.2%

the second
highest in Devon.

97.5%

of Council Tax
collected.

99.4%

of Business Rates
collected.

9.48%

shopfront vacancies in
our market towns,
4.42% below the
national average.



£486K+

funding secured to
support economic
projects.

