

Estates Tenant Representative

As an Estates Representative, you'll work closely with Neighbourhood Officers to support the upkeep and improvement of your local area. You'll help identify issues, suggest improvements, and ensure tenant concerns about communal spaces, safety, and maintenance are heard and addressed. Your input will help shape cleaner, safer, and more welcoming neighbourhoods for everyone.

Why be an Estates Representative?

- Because your voice matter! Help improve the neighbourhood you live in
- Make sure residents' concerns about communal areas are heard and acted on
- Work alongside Neighbourhood Officers to identify and resolve local issues
- Help create cleaner, safer, and more welcoming spaces for everyone
- Gain insight into how estate management and housing services operate
- Be a key link between tenants and the housing team, making a real difference
- Build confidence and develop skills in communication, teamwork, and problem solving

Who we're looking for

- You'll need to be 18 years or over
- You must be a tenant or leaseholder of Mid Devon Housing
- You'll need to care about fairness and improving services
- A team player, open to different perspectives and willing to work positively with others
- You are confident in using a computer, email, working with documents
- You are able to attend quarterly meetings online or in person



No experience needed, just a willingness to listen, share ideas and get involved. We'll give you all the support and training you need.

READY TO BE PART OF SOMETHING GREAT?

Contact the Tenant Involvement team on 01884 255255 or email tenantinvolvement@middevon.gov.uk

